

cooking collection

Instructions for use and warranty details

Rangehood
Model Nos.: RHUC60 & RHUC90

 **kLEENmaid**

Dear Customer,

Thank you and congratulations for choosing Kleenmaid.

Your new appliance has been designed and meticulously tested to ensure that it meets all your culinary requirements, and has been carefully manufactured using top quality materials to give you years of reliable performance.

For best results, carefully read the instructions on how your new appliance is to be installed. Correct installation will avoid delays and unnecessary service call costs.

Once installation is complete, please read this instruction manual carefully and get to know the controls and the features of your new Kleenmaid appliance. These simple instructions will enable you to achieve excellent results from the very first time you use it.

Again, congratulations and thank you for choosing The Best You Can Own.

KLEENMAID

Please Read Carefully

WARNING

- The safety gap between the hood and the hob placed below must comply with the recommendations of the hob manufacturer. In case of no instructions, a minimum distance as specified by AS/NZS 5601 should apply.
- The air collected must not be conveyed into a duct used to blow off smokes from appliances fed with an energy other than electricity (central heating systems, thermosiphons, water-heaters, etc.).
- Comply with the official instructions provided by the competent authorities in merit when installing the disposal duct. In addition, exhaust air should not be discharged into a wall cavity, unless the cavity is designed for that purpose.
- Regulations concerning the discharge of air have to be fulfilled.
- The room must be well aerated in case a hood and some other heat equipment fed with an energy other than electricity (gas, oil, coal heaters, etc) operate at the same time.
In fact the intake hood, disposing of air, could create a vacuum in the room. The vacuum should not exceed 0,04mbar. This prevents the gas exhausted by the heat source from being intaken again. It is therefore advisable to ensure the room contains air taps able to ensure a steady flow of fresh air.
- **Check the data label inside the appliance; if the symbol (☐) is printed, read the following: this appliance has such technical particulars that it belongs to class II insulation, therefore it must not be earthed.**
- **Check the data label inside the appliance; if the symbol (☐) is NOT printed, read the following: ATTENTION: This appliance must be earthed.** When making the electrical connections, check that the current socket has a ground connection.
- When making the electrical connections, check that the voltage values correspond to those indicated on the data plate inside the appliance itself. In case your appliance is not fitted with a supply cord and a plug or with other means for disconnection from the supply mains having a contact separation in all poles that provide full disconnection under overvoltage category III conditions, that means for disconnection must be incorporated in the fixed wiring in accordance with the wiring rules. If your unit features a power lead and plug, position this so the plug is accessible.
- Always switch off the electricity supply before carrying out any cleaning or servicing operations on the appliance.

USE

- Avoid using materials which could cause spurts of flame (flambées) near the appliance.
- Do not flambé under the range hood.
- When frying, take particular care to prevent oil and grease from catching fire. Already used oil is especially dangerous in this respect. Do not use uncovered electric grates.
- To avoid possible risks of fire always comply with the indicated instructions when cleaning grease filters and when removing grease deposits from the appliance.
- The appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- Caution: accessible parts may become hot when used with cooking appliances.
- This kitchen hood is intended for installation in domestic kitchens above cooktops, cooking devices and similar kitchen equipment.

MAINTENANCE

- Thorough servicing guarantees correct and long-lasting operation.
- Any fat deposits should be removed from the appliance periodically depending on amount of use (at least every 2 months). Avoid using abrasive or corrosive products. To clean painted appliances on the outside, use a cloth dipped in lukewarm water and neutral detergent. To clean steel, copper or brass appliances on the outside, it is always best to use specific products, following the instructions on the products themselves. To clean the inside of the appliance, use a cloth (or brush) dipped in denatured ethyl alcohol.

WARNING: PLEASE READ THIS PAGE CAREFULLY BEFORE INSTALLING OR USING THIS DEVICE

Closely follow the instructions set out in this manual.

All responsibility, for any eventual inconveniences, damages or fires caused by not complying with the instructions in this manual, is declined. The extractor hood has been designed exclusively for domestic use.

- ! It is important to conserve this booklet for consultation at any moment. In the case of sale, cession or move, make sure it is together with the product.
- ! Read the instructions carefully: there is important information about installation, use and safety.
- ! Do not carry out electrical or mechanical variations on the product or on the discharge conduits.

Caution

WARNING! Do not connect the appliance to the mains until the installation is fully complete.

Before any cleaning or maintenance operation, disconnect hood from the mains by removing the plug or disconnecting the mains electrical supply.

Always wear work gloves for all installation and maintenance operations.

The appliance is not intended for use by children or persons with impaired physical, sensorial or mental faculties, or if lacking in experience or knowledge, unless they are under supervision or have been trained in the use of the appliance by a person responsible for their safety.

This appliance is designed to be operated by adults, children should be monitored to ensure that they do not play with the appliance.

This appliance is designed to be operated by adults. Children should not be allowed to tamper with the controls or play with the appliance.

Never use the hood without effectively mounted grating!

The hood must NEVER be used as a support surface unless specifically indicated.

The premises where the appliance is installed must be sufficiently ventilated, when the kitchen hood is used together with other gas combustion devices or other fuels.

The ducting system for this appliance must not be connected to any existing ventilation system which is being used for any other purpose such as discharging exhaust fumes from appliances burning gas or other fuels.

The flaming of foods beneath the hood itself is severely prohibited. The use of exposed flames is detrimental to the filters and may cause a fire risk, and must therefore be avoided in all circumstances.

Any frying must be done with care in order to make sure that the oil does not overheat and ignite.

Accessible parts of the hood may become hot when used with cooking appliance.

With regards to the technical and safety measures to be adopted for fume discharging it is important to closely follow the regulations provided by the local authorities.

The hood must be regularly cleaned on both the inside and outside (AT LEAST ONCE A MONTH).

This must be completed in accordance with the maintenance instructions provided in this manual). Failure to follow the instructions provided in this user guide regarding the cleaning of the hood and filters will lead to the risk of fires.

Do not use or leave the hood without the lamp correctly mounted due to the possible risk of electric shocks.

We will not accept any responsibility for any faults, damage or fires caused to the appliance as a result of the non-observance of the instructions included in this manual.

This appliance is marked according to the European directive 2002/96/EC on Waste Electrical and Electronic Equipment (WEEE). By ensuring this product is disposed of correctly, you will help prevent

potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product.

If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.



This appliance is marked according to the European directive 2002/96/EC on Waste Electrical and Electronic Equipment (WEEE). By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product. The symbol on the product indicates that this product may not be treated as household waste. Instead it shall be handed over to the applicable collection point for the recycling of electrical and electronic equipment. Disposal must be carried out in accordance with local environmental regulations for waste disposal. For more detailed information about treatment, recovery and recycling of this product, please contact your local city office, your household waste disposal service or the shop where you purchased the product.

ENGLISH

If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

DESCRIPTION

The hood may be installed in the filtering or the ducting version. **Filtering version** (Fig. 1): The hood aspirates the kitchen air saturated with fumes and odours, purifies it through the grease filters and charcoal filters and returns clean air into the room. For constant efficiency, the charcoal filters must be replaced periodically. The charcoal filters are not supplied. **Ducting version** (Fig. 2): The hood aspirates the kitchen air saturated with fumes and odours, passes it through the grease filters and expels it to the outside through an outlet pipe. With this version the charcoal filters are not required.

Decide from the outset on the type of installation (filtering or ducting). For greater efficiency, we recommend you install the hood in the ducting version (if possible).

WARNING: FAILURE TO INSTALL THE SCREWS OR FIXING DEVICE IN ACCORDANCE WITH THESE INSTRUCTIONS MAY RESULT IN ELECTRICAL HAZARDS.

INSTALLATION

ATTENTION: The appliance should be installed by a qualified operator.

INSTALLATION IN DUCTING VERSION:

1. Before fixing, the disposal duct for air evacuation to the outside must be installed. Use an disposal duct with: – minimum indispensable length; – minimum possible bends (maximum angle of bend: 90°); – certified material (according to the State); – as smooth as possible inside. It is also advisable to avoid any drastic changes in pipe cross-section. We recommend using a 123 mm diameter pipe for models shown in Figures 3 and 4, and a 150 mm diameter pipe for the model shown in Figure 5. For air evacuation to the outside, follow all the other instructions given on the "Warnings" sheet.

2. Prepare a suitable power supply. For the electrical connection, follow all the other instructions on the "Warnings" sheet.

3. Remove the metal grid or grease filters (make reference to Figures 6, 7 or 8 according to the model you have purchased):

Fig. 6: remove the metal grid by moving the 2 side fasteners (A).

Fig. 7 and 8: remove the filter/s by moving fastener (B) and turning the filter outwards. Afterwards, remove the metal grid by moving the 2 side fasteners (C).

4. Cut a hole in the bottom of the pensile cupboard in order to settle the appliance (Fig. 9).

5. To install the appliance, adjust the position of the clasping side spring by means of the proper screw (Fig. 10D), according to the thickness of the bored panel to which it is going to be anchored.

Insert the appliance in the pensile cupboard and lock it by means of the side spring. Use the holes which have already been made in the casing of the appliance to definitively fix it by means of 4 extra screws (provided) - Fig. 11.

6. Connect the disposal duct to the air evacuation pipe of the hood. Use a flexible pipe and lock it to the air evacuation pipe of the hood with a metal hose clamp (pipe and clamp are not provided). Make the electrical connections.

7. Refit the metal grid and/or the grease filters.

INSTALLATION IN FILTERING VERSION:

Proceed with installation, making reference to the instructions for the extraction version (see points 2, 3, 4, 5), and then follow the instructions below.

Connect the hose to the hood air outlet so the air is conveyed to the top of the wall unit; secure the hose with a metal clamp (hose and clamp are not provided). Make power connections.

Check whether the charcoal filters have already been fitted. If necessary, proceed to fit these as follows: rest the charcoal filter on the motor unit by making the pins coincide; turn the charcoal filter until this is fast (refer to Figures 12, 13 or 14 according to the model purchased).

Refit the metal grid and/or grease filters.

OPERATION

Depending on the model, the unit is equipped with the following controls:

Controls shown in Fig. 15: **Key A** = turns the lights on/off. **Key B** = turns the TIMER on/off; press once to turn the timer on, therefore, after 5 minutes, the motor cuts out (at the same time the selected speed blinks on the display); the timer remains on if the motor speed is changed. **Display C** = - indicates the selected motor speed (from 1 to 4); - indicates Timer On when the number blinks; - indicates Filter Alarm when the central segments is on or blinking. **Key D** = makes the motor work; pushing the button again, the speeds of the motor are sequentially selected from 1 to 4; keeping this button pressed for about 2 seconds shuts down the motor. **Key R** = resets the grease filters or charcoal filters; when the filter alarm appears (i.e. when the central segment on the display goes on), the grease filters must be cleaned (30 hours of operation); when the central segment starts blinking, the grease filters must be

cleaned and the charcoal filters replaced (120 hours of operation). Obviously, if the hood is not a filtering model and does not have a charcoal filter, clean the grease filters both when the central segment goes on and when it starts blinking. The filter alarm can be seen when the motor is off and for about 30 seconds. To reset the hour counter, keep the button pressed for 2 seconds while the alarm can be seen.

Controls shown in Fig. 16:

AUTOMATIC OPERATION WITH SENSOR:

Key A : switches the lights on/off. **Key B** : enables/disables "Automatic" function. When this function is selected, an "A" appears on the display C, and the speed of the motor increases or decreases depending on the smoke, odours and gas present in the kitchen. **Display C** : - indicates the automatic operation of the sensor (the letter "A" appears); - indicates the motor speed selected automatically by the sensor; indicates the filter alarm whenever the central segment is illuminated or flashing. **Key D** : decreases motor speed / Reset; decreases motor speed to zero (stopping); in any case however, after approximately 1 minute, the hood resumes automatic operation at the speed set by the sensor. Whenever the key is pressed during the display of filter alarms, a RESET occurs, and the counting of the hours resumes again. **Key E** : increases motor speed; in any case however, after approximately 1 minute, the hood resumes automatic operation at the speed set by the sensor.

Modification of sensor sensitivity: sensor sensitivity can be modified by operating as follows:

- stop the hood by pressing key B. – Simultaneously press keys D and E (the sensor's sensitivity index will appear on the display) - Pressing keys D or E, the sensor's sensitivity will either increase or decrease (1 : minimum sensitivity / 9: maximum sensitivity). – whenever the power supply is interrupted, the sensor will resume operation with a sensitivity index of 5.

Warning: in order to avoid damaging the sensor, never use silicone products near the hood!

Controls shown in Fig. 17: **Switch A:** LIGHT; position 0: light off; position

1: light on. **Switch B:** MOTOR SPEED: makes it possible to select the motor operating speed; position 0: motor off. **C:** Motor on light.

Controls shown in Fig. 18: **Key A:** turns the lights on/off; every 30 hours

of operation the corresponding pilot lamp (S) comes on to indicate that the grease filters must be cleaned; every 120 hours of operation the corresponding pilot lamp (S) flashes to indicate that the grease filters must be cleaned and the charcoal filter replaced. To restart the hour counter (RESET), hold the button A pressed down for about 1" (while the pilot lamp S is on). **Key B:** drives the motor in first speed (the corresponding pilot lamp comes on); when holding it down for about 1", the motor cuts out; when pressing the button a second time (while the pilot lamp is on), the TIMER is activated and thus the motor stops after 5' (the pilot lamp flashes). **Key C:** drives the motor in second speed (the corresponding pilot lamp comes on); when pressing the button a second time (while the pilot lamp is on), the TIMER is activated and thus the motor stops after 5' (the pilot lamp flashes). **Key D:** drives the motor in third speed (the corresponding pilot lamp comes on); when pressing the button a second time (while the pilot lamp is on), the TIMER is activated and thus the motor stops after 5' (the pilot lamp flashes). **Key E:** drives the motor in fourth speed (the corresponding pilot lamp comes on); when pressing the button a second time (while the pilot lamp is on), the TIMER is activated and thus the motor stops after 5' (the pilot lamp flashes).

Pay special attention to the **grease filters**: if the model purchased has the controls shown in Figure 15/16: the grease filters must be cleaned approximately once every 30 hours of operation (when the central segment on the display goes on or starts blinking). Once the cleaned filters are reinstalled, keep button R (Reset) pressed for two seconds to reset the counter. If the model purchased has the controls shown in Figure 17: the grease filter must be cleaned periodically: exactly how often depends on use (at least once every other month). Wash out the filter using a neutral soap. If the model purchased has the controls shown in Figure 18: the grease filters must be cleaned approximately once every 30 hours of operation (when the light button lamp comes on) - Fig. 18S). Wash out the filter using a neutral soap. Once the cleaned filters are reinstalled, to reset the counter hold the light button pressed down for about 1" (Fig. 18A) while the corresponding pilot lamp (S) is on. **IMPORTANT: The metal grease filters must be periodically cleaned following the above instructions, while the synthetic grease filters (white colour) must be replaced, according to the same cleaning frequency as the metal filters.**

Removing the grease filters:

- For the model shown in Fig. 6: remove the metal grid by moving the 2 side fasteners (A). Remove the filter retainers (Fig. 19F) and then the metal (or synthetic) grease filter (Fig. 19G).

- For the models shown in Fig. 7 and 8: remove the metal grease filter by moving fastener B and turning the filter outwards.

Replacing the charcoal filters: for filtering hoods, the charcoal filters must be replaced. If the model purchased has the controls shown in Figure 15/16, the charcoal filters must be replaced whenever the central segment of the display starts blinking (i.e. every 120 hours of operation). If the model

purchased has the controls shown in Figure 17, the charcoal filters must be replaced according to use: on the average once every 6 months. If the model purchased has the controls shown in Figure 18, the charcoal filters must be replaced each time the light button (Fig.18S) lamp flashes (i.e. every 120 hours of operation).

Removing the charcoal filter/s: before removing the charcoal filter/s, the grid and/or grease filters will have to be removed following the instructions shown at point 3 of "Extraction version installation" paragraph. Then remove the charcoal filters by turning these until they disengage from the pins (turn the filters in the opposite direction indicated by the arrows as shown in Figures 12, 13, or 14).

Lighting:

Replace it with lamps of the same type; if a lamp is not listed in the table shown in the "Warning" worksheet, please contact the support center.

- For the model shown in Fig. 20: to change the halogen bulbs open the cover levering from the proper slots. **CAUTION: Do not handle glass bulb with bare hands.**

- For the model shown in Fig. 21: to replace the bulbs, remove the metal grid by moving the 2 side fasteners A and unscrew the bulb.

- For the model shown in Fig. 22: to replace the bulbs, remove the filter/s, moving the fastener and turning the filter outwards. Subsequently remove the metal grid by moving the 2 side fasteners (C). Unscrew the bulb.

MALFUNCTIONS

If something appears not to be working properly, do the following simple checks before calling Technical Service:

• **The hood is not working**

Possible cause (1): Power cord not securely plugged in.

Correction: The hood was never electrically connected by the installer. Call the electrician/installer.

Possible cause (2): A speed has not been selected.

Correction: Select a speed in the control panel.

If the hood has turned off during normal functioning, check that the power has not been disconnected and that the omnipolar disconnection device has not tripped.

• **The blower does not work but the lights do**

Possible cause: The blower motor connector is not plugged.

Correction: Locate the blower motor connector and plug it. Check to see if the fan now works. If the problem persists, call Technical Service.

• **The hood is not operating effectively**

Possible cause: Dirty filters/baffles.

Correction: Check to be sure the filter is clean.

For ducting hood and hood with an external motor

Possible cause (1). Ducting requirements inadequate. If your duct length exceeds the manufacturer's requirements, hood performance will suffer. Air-flow will also be reduced if the house duct work is too small or there are too many elbows in the system.

Comply with the official instructions provided by the competent authorities in merit when installing the disposal duct (example, the air collected must not be conveyed into a duct already used to central heatings systems, thermosiphons, etc.). The room contains air taps.

Contact your installer.

Possible cause (2): Obstruction in duct work.

Correction: make sure nothing is blocking the vent (bird nests or kinks in the duct work).

Possible cause (3): Damper blade may not be opening.

Correction: Make sure the tape is removed from the damper blades and that it swings open freely.

For filtering hood

Possible cause: the charcoal filter/s is saturated.

Correction: replace the charcoal filter/s.

• **The lamp does not work**

Light spot (LED):

If a lamp is not listed in the table shown in the "Warning" worksheet, please contact Technical Service.

Incandescent lamps:

Possible cause: The lamp or socket may be defective or a wire could be disconnected.

Correction: place the lamp in another socket; if the lamp is not working, replace with lamp of the same type; if the lamp works, the original socket may be defective or a wire may be disconnected. Call Technical Service.

Halogen lamps:

Possible cause: The lamp or socket may be defective or a wire could be disconnected.

Correction: replace with lamp of the same type. If the problem persists, call Technical Service.

• **Remote control not working (where present)**

Possible cause (1): Link lost between the remote control and the hood.

Correction: Check to see if the hood works with the control on the hood.

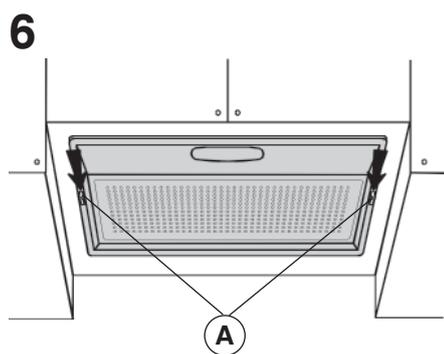
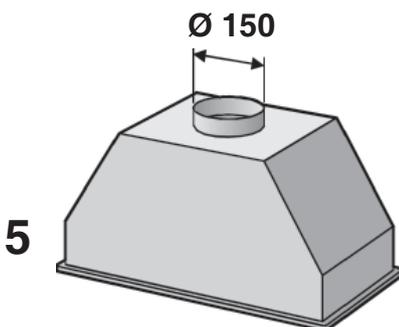
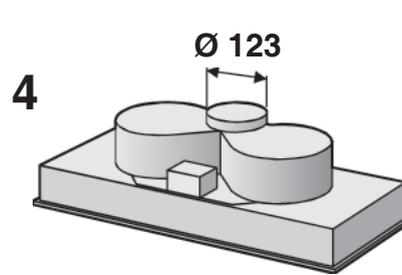
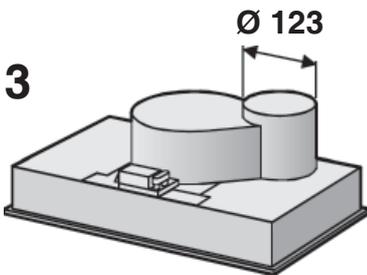
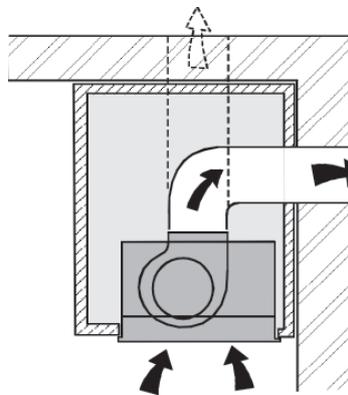
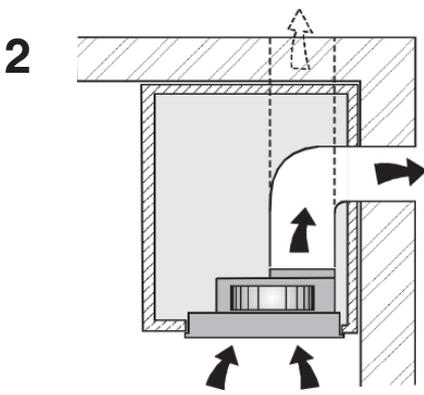
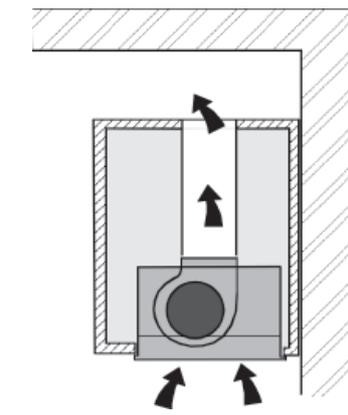
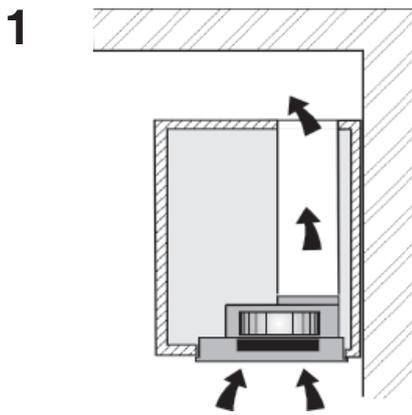
Remove power from the hood at the circuit breaker then reapply power.

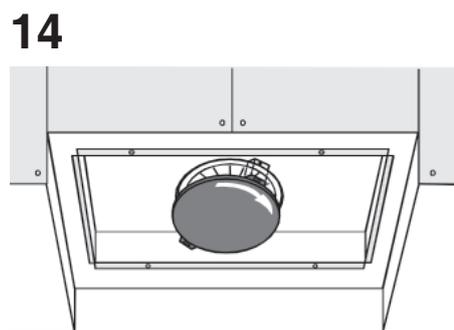
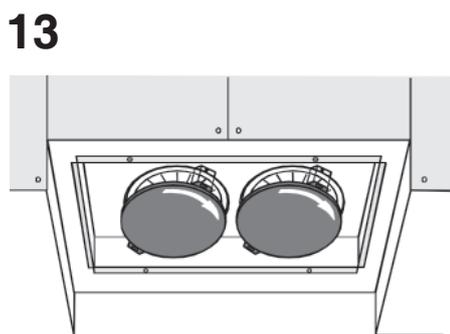
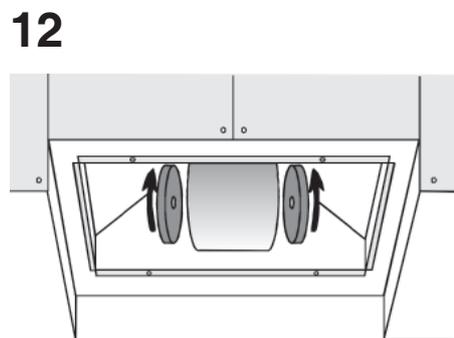
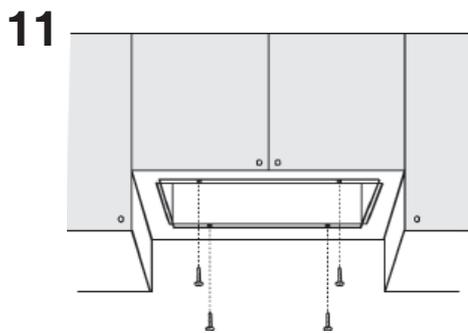
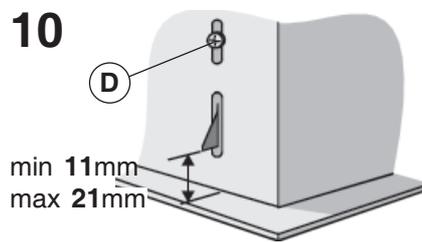
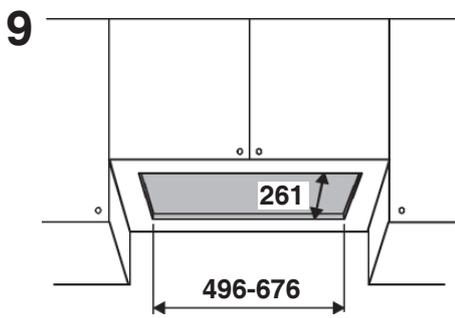
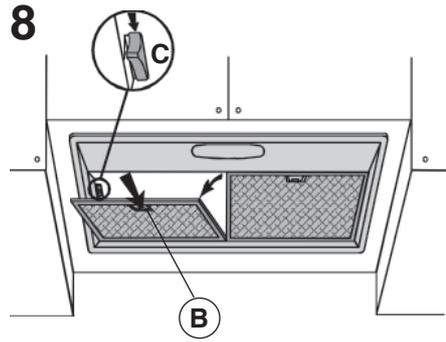
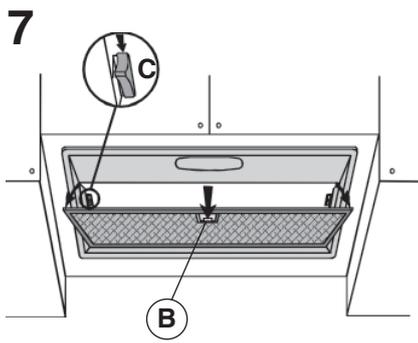
Relink the remote control to the hood, following the instructions supplied with

the remote control.

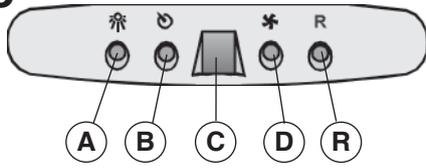
Possible cause (2): Remote battery dead.

Correction: Change the battery.

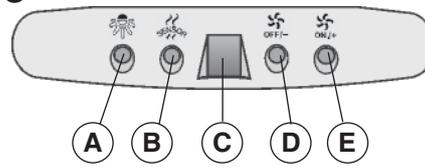




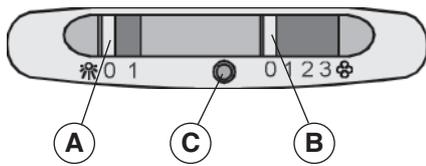
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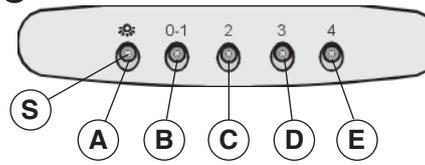
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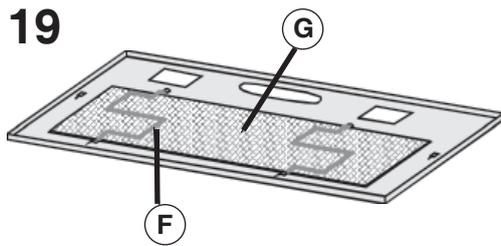
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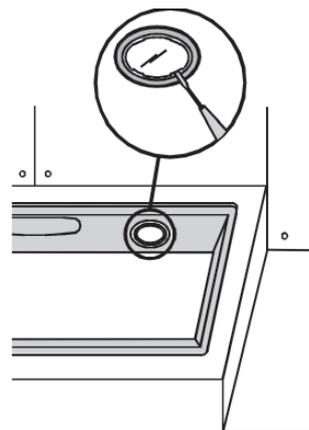
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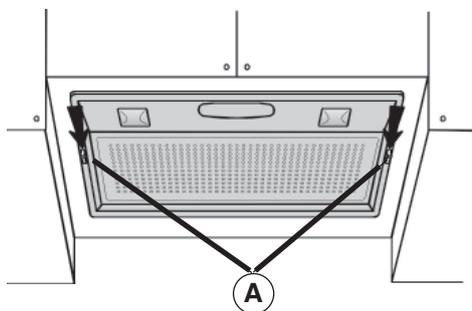
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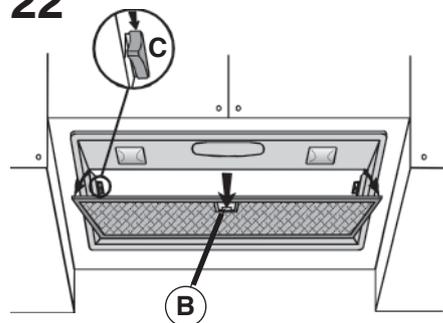
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KLEENMAID WARRANTY TERMS AND CONDITIONS

1. Compass Capital Services Pty Ltd ABN 96 138 214 525 trading as Kleenmaid will provide parts and labour to you the customer as set out herein.
2. Kleenmaid's Products come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.
3. The benefits given to you under this Kleenmaid Warranty are in addition to other rights and remedies to which you may be entitled under the Australian Consumer Law in relation to the Product to which this Kleenmaid Warranty relates. Subject to the conditions below, the Product is warranted by Kleenmaid and/or its agents to be free from defects in materials and workmanship for the Warranty Period for normal Domestic Use.
4. Product Identification: -
 - a. Kleenmaid reserves the right to reject claims for any services or work where you cannot produce for verification the serial number and a proof of purchase for the Product (including but not limited to the original invoice).
 - b. This Kleenmaid Warranty will be voided if the serial number for the Product cannot be verified. This is not intended to exclude, restrict or modify any right or remedy to which you may otherwise be entitled under the consumer guarantee provisions of the Australian Consumer Law.
 - c. In the event that a request for repair is made against this Kleenmaid Warranty where the serial number for the Product cannot be verified or you cannot produce for verification a proof of purchase for the Product (including but not limited to the original invoice), the repairer will not carry out any repairs on the Product and you will be charged a service call-out fee.
5. What is covered by this Kleenmaid Warranty: -
 - a. The Product is covered for faulty workmanship or parts that have failed under normal Domestic Use.
 - b. Kleenmaid and/or its agents will determine by objective testing if there are any defects in the Product and/or faulty workmanship.
 - c. This Kleenmaid Warranty is only applicable if repairs on Products are carried out within Mainland Australia.
 - d. This Kleenmaid Warranty: -
 - i. covers a Product purchased as new, manufactured for use in Mainland Australia;
 - ii. commences from the date of delivery of the Product;
 - iii. provides for the labour and replacement parts necessary to maintain the Product in good operating condition as specified in this Kleenmaid Warranty, however, if repair is needed because of Product failure during normal Domestic Use, Kleenmaid has the option to repair or replace the defective Product or part of the Product with a product or part of like kind and quality. A replacement part may be new or reconditioned of like kind and quality and may cost less than the original Product purchased and no charges or refunds will be made based on the replacement product or part cost difference; and
 - iv. is only applicable when the Product is used and operated in accordance with the Manufacturer's instructions.
6. What is not Covered by this Kleenmaid Warranty (excluded):-
 - a. any damage or failure to or of the Product or part of the Product:
 - i. due to the Product being inadequately serviced to manufacturer's recommendations;
 - ii. resulting from environmental conditions including and not limited to dirt, dust, rodents, insects, rust, corrosion, salt built-up, of or in any part of the Product;
 - iii. resulting from excessive use but fair wear and tear is excepted;
 - iv. resulting from poor installation including and not limited to positioning and externally fitted equipment such as plumbing and drainage, cabling, antennae or due to incompatibility of connected equipment;
 - v. caused by overheating as a result of sitting or positioning of the Product, where there is no provision for adequate ventilation or adequate protection from excessive dust;
 - vi. if the Product has been dismantled, repaired or serviced by any person other than someone authorised by Kleenmaid or its agents or representatives;
 - vii. caused by power surges or spikes, including and not limited to, mains power and telecommunications connections, or to other unspecified sources, incorrect power current, voltage fluctuation, amperage fluctuation, rust or corrosion;
 - viii. if the Product is dropped, collision of the Product with another object, use for which the Product is not designed, damage to the Product caused by your own negligence, accidental or deliberate misuse of the Product by you, theft, abuse, vandalism, flood, fire, earthquake, electrical storms or any other act of God or any war related events; or
 - ix. due to the introduction of abnormal heat loads to the Product;
 - b. costs of attendance and testing where no fault or defect covered by the terms of this Kleenmaid Warranty is identified in the Product;
 - c. initial setup and installation of the Product;
 - d. normal maintenance costs and costs incurred through the installation of items listed as requiring periodic replacement;
 - e. Products with removed or altered serial numbers;
 - f. consumables such as but not limited to bulbs/globes, glass, seals, filters, batteries and remote controls;
 - g. removal and reinstallation of an internal component not performed by an authorised Kleenmaid agent or representative or authorised service centre;

- h. cosmetic or structural items; or
 - i. any failures due to interference from or with other products and/or sources.
7. This Kleenmaid Warranty ceases if: -
 - a. the Product ceases to carry the original manufacturer's serial number or is sold at an auction;
 - b. the Product is rented;
 - c. damage to the Product has occurred as listed in point 7a; or
 - d. there is failure to pay monies owing on invoices as a result of non-warranty work been carried out at the request of the end user as per point 16 below.
 8. Neither Kleenmaid nor its representatives provide loan equipment under the terms of this Kleenmaid Warranty.
 9. Any unauthorised access to the internal hardware of the Product will void this Kleenmaid Warranty.
 10. Repair Notice: Products presented for repair may be replaced by refurbished Products of the same type rather than being repaired. Refurbished parts may be used to repair the Products.
 11. Replacement items are "like for like" and is not "new for old" and does not indicate in any way that a faulty Product will be replaced with a new part or unit. "Like for like" may either be a quality checked, refurbished or reconditioned unit of the same or later batch of model/size/specifications
 12. The cost of making a claim under this Kleenmaid Warranty is not covered by Kleenmaid, including any costs of transportation or travel expenses between your home and your nearest authorised service agent.
 13. Kleenmaid accepts no liability for items that are lost, damaged, or stolen as a result of freight, transport or storage. If you are required to transport the Product to an authorised service centre, you must ensure that it is securely packed and insured.
 14. On Public Holidays or other periods when regular business and wholesale operations are temporarily ceased, repairer availability and warranty response times may extend beyond the standard response times due to the unavailability of repairers and parts.
 15. For any repair performed on a Product under this Kleenmaid Warranty where no fault can be found, or the item is deemed by Kleenmaid or an authorised agent, to be not faulty under this Kleenmaid Warranty, or the repair or fault is not covered under this Kleenmaid Warranty, a 'No Fault Found' fee is payable by you. Kleenmaid will advise you of this cost and seek your agreement to pay such costs before commencing such repairs.
 16. Any repairs or services required that are outside the terms and conditions of this Kleenmaid Warranty can be carried out at your request at your cost (including where the Product has not been installed or set up correctly). Kleenmaid will always advise you of this cost and seek your agreement to pay such costs before commencing such repairs. A credit card may be required prior to the commencement of such services.
 17. Extra charges will be payable by the customer should the Product not be readily accessible without special equipment, such as but not limited to cranes and lifts or should the Product be installed in a position that service access is blocked and/or repair work is not possible without uninstalling the Product to gain access.
 18. You, the customer, may be entitled to purchase an extended warranty in respect of the Product. Any extended warranty will not be issued by Kleenmaid but by a third party. Any extended warranty services will be provided directly by the third party as principal and not as agent for Kleenmaid, under their extended warranty terms and conditions and not under this Kleenmaid Warranty.
 19. To make a claim under this Kleenmaid Warranty, please have your proof of purchase and the serial number of the Product ready and call (02) 9310 1207 during business hours.
 20. This Kleenmaid Warranty is given by:
 - Name: Compass Capital Services Pty Ltd ABN 96 138 214 525 trading as Kleenmaid
 - Business address: Level 2, Suite 3, 204 Botany Rd, Alexandria NSW Australia 2015
 - Telephone: (02) 9310 1207
 21. Definitions:
 - a. **Australian Consumer Law** means the *Competition and Consumer Act 2010* (Cth).
 - b. **Domestic Use** means use of the Product for personal, domestic or household purposes.
 - c. **Kleenmaid** means Compass Capital Services Pty Ltd ABN 96 138 214 525 trading as Kleenmaid.
 - d. **Mainland Australia** means the following States and Territories of Australia: New South Wales, Victoria, South Australia, Western Australia, Queensland, Tasmania, Northern Territory, Australian Capital Territory.
 - e. **Product** means the appliance sold by Kleenmaid to you as evidenced by the original purchase invoice.
 - f. **Warranty Period** means the period of 36 months for domestic use, 12 months for non-domestic use or such alternative period as may be specified.

UPDATE NOTICE: This Kleenmaid Warranty is current as at 7 March 2017 but is subject to variation from time to time. For the latest version of the Kleenmaid Warranty, please see our website <http://www.kleenmaid-appliances.com.au/support/your-kleenmaid-warranty> or phone us on (02) 9310 1207.

Other products available in the Kleenmaid range of appliances

- | Washing machines
- | Clothes dryers
- | Dishwashers
- | Ovens
- | Cooktops
- | Steam ovens
- | Microwave ovens
- | Built in espresso
coffee machines
- | Rangehoods
- | Freestanding ovens

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